

**HEALTHCARE**

Veterans Affairs [www.va.gov](http://www.va.gov)  
 My HealtheVet [www.myhealth.va.gov](http://www.myhealth.va.gov)  
 TRICARE [www.tricare.mil](http://www.tricare.mil)  
 American Red Cross [www.redcross.org](http://www.redcross.org)  
 Dept. of Health [www.healthylarkansas.com](http://www.healthylarkansas.com)

**SOCIAL SERVICES**

Little Rock Vet Center (501) 324-6395  
 Fayetteville Vet Center (479) 582-7152  
 Memphis Vet Center (901) 544-0173  
 Dept. of Human Services  
[www.arkansas.gov/dhs](http://www.arkansas.gov/dhs)  
 Arkansas 2-1-1 [www.arkansas211.org](http://www.arkansas211.org)  
 Social Security [www.socialsecurity.gov/woundedwarriors](http://www.socialsecurity.gov/woundedwarriors)

**FAMILY SERVICES**

CHAMPVA  
[www.va.gov/hac/forbeneficiaries/champva](http://www.va.gov/hac/forbeneficiaries/champva)  
 Operation Homefront  
[www.operationhomefront.net](http://www.operationhomefront.net)

**EDUCATION**

GI Bill [www.gibill.va.gov](http://www.gibill.va.gov)  
 Scholarships, Grants, Aid, Internships  
[www.dodvets.com/education.asp](http://www.dodvets.com/education.asp)  
 Dept. of Workforce Education  
[dwe.arkansas.gov/veterans.html](http://dwe.arkansas.gov/veterans.html)

**EMPLOYMENT**

Dept. of Workforce Services  
[www.arkansas.gov/esd](http://www.arkansas.gov/esd)  
 U.S. Dept. of Labor [www.dol.gov/vets](http://www.dol.gov/vets)  
 Hire Vets First [www.hirevetsfirst.gov](http://www.hirevetsfirst.gov)  
 USA Jobs [www.usajobs.gov](http://www.usajobs.gov)  
 Fed Jobs [federalgovernmentjobs.us](http://federalgovernmentjobs.us)  
 State Jobs [www.ark.org/arstatejobs](http://www.ark.org/arstatejobs)

**A Message from  
the Director**

Dear Veteran,

I would like to join my fellow Arkansans in thanking you for your service to our state and country. Your contribution to ensuring our freedoms, and those of others, reflects greatly on you and your fellow service men and women.

As a veteran, I want to make you aware of the important benefits and services available to you. I encourage you to take advantage of the invaluable information and resources in this brochure. Some of these benefits include health care, disability compensation, home loans, veterans license plates and claims assistance.

The Arkansas Department of Veterans Affairs can assist you in navigating the laws and regulations governing claims before the VA. It is important that your case receives quality representation from an accredited Veteran Service Officer. The process requires a thorough understanding of the rules and procedures. Our staff can help you understand your due process rights in filing claims for compensation or pension benefits.

We are here to serve you.

Sincerely,

David Fletcher  
Director



# Veterans Benefits Guide

***Assisting Veterans  
and their Families***

Arkansas Department of Veterans Affairs  
 Bldg. 65, Rm. 119  
 2200 Fort Roots Drive  
 N. Little Rock, Arkansas 72114  
 (501) 370-3820  
 FAX (501) 370-3829  
[www.veterans.arkansas.gov](http://www.veterans.arkansas.gov)

# Benefits



## State Benefits:

[www.veterans.arkansas.gov/benefits.html](http://www.veterans.arkansas.gov/benefits.html)

- Income Tax Exemption (Retired and Active Duty Residents)
- Homestead and Personal Property Tax Exemption (Disabled Veterans)
- Gross Receipt of Tax Exemption (Disabled and Blind Veterans)
- Arkansas State Parks (Reduced Camping Rate for Disabled Veterans)
- Hunting and Fishing License (Reduced Rate for Disabled Veterans)
- Reduced Rate Veteran License Plates
- Educational Benefits for Dependents of POW/MIA/KIA
- Veterans Preferred Employment
- Diplomas for Veterans (WWII, Korea and Vietnam)
- Claims Assistance



## Federal Benefits:

[www.vba.va.gov](http://www.vba.va.gov)

- VA Health Care
  - Dental Treatment
  - VA Life Insurance
  - VA Pensions
  - Disability Compensation
  - Transition Assistance
  - Education and Training
  - Veterans Preferred Employment
  - Burial and Memorial Benefits
  - Benefits for Dependents and Survivors
  - Appeals of VA Claims Decisions
  - Home Loan Guaranty
  - Small Business Administration Loans
- [www.sba.gov/](http://www.sba.gov/)

# Assistance

## Replacing Medals & Records:

National Personnel Records Center  
[www.archives.gov/veterans/evetrecs](http://www.archives.gov/veterans/evetrecs)  
9700 Page Avenue  
St. Louis, MO 63132-5100  
(314) 801-0800

## Post-traumatic Stress Disorder:

The National Center for PTSD  
[www.ncptsd.va.gov/ncmain](http://www.ncptsd.va.gov/ncmain)  
(802) 296-6300

## Suicide Prevention:

National Suicide Hotline  
[www.mentalhealth.va.gov](http://www.mentalhealth.va.gov)  
1-800-273-8255 Press 1

## Substance Abuse & Mental Health:

Substance Abuse and Mental Health  
Services Administration  
[www.samhsa.gov/vets](http://www.samhsa.gov/vets)  
1-877-726-4727

## Homeless Veterans:

National Coalition for Homeless Veterans  
[www.nchv.org](http://www.nchv.org)  
1-800-838-4357

## Veterans Resources:

Military OneSource  
[www.militaryonesource.com](http://www.militaryonesource.com)  
1-800-342-9647

★ There are several veterans organizations, such as the American Legion and Veterans of Foreign Wars, that provide benefits to their members. Check out [www.veterans.arkansas.gov/vetorg.html](http://www.veterans.arkansas.gov/vetorg.html) for a list of these veterans groups. ★

# Services

## Veterans Service Officers:

- Service Officers are located at 2200 Fort Roots Drive, Building 65 North Little Rock, Arkansas 72114 (501) 370-3820
- Each County has a County Veterans Service Officer  
[www.veterans.arkansas.gov/cvso.html](http://www.veterans.arkansas.gov/cvso.html)

## Veterans Affairs Regional Office:

- 2200 Fort Roots Drive, Building 65 North Little Rock, Arkansas 72114  
1-800-827-1000

## VA Hospitals:

- John L. McClellan – Little Rock, AR  
1-800-224-8387 [www.littlerock.va.gov](http://www.littlerock.va.gov)
- Eugene J. Towbin – N. Little Rock, AR  
1-800-224-8387 [www.littlerock.va.gov](http://www.littlerock.va.gov)
- VA Medical Center – Fayetteville, AR  
1-800-691-8387 [www.fayettevillear.va.gov](http://www.fayettevillear.va.gov)
- VA Medical Center – Memphis, TN  
1-800-636-8262 [www.memphis.va.gov](http://www.memphis.va.gov)
- Overton Brooks – Shreveport, LA  
1-800-863-7441 [www.shreveport.va.gov](http://www.shreveport.va.gov)
- John J. Pershing – Poplar Bluff, MO  
1-888-557-8262 [www.poplarbluff.va.gov](http://www.poplarbluff.va.gov)

## Veterans Homes:

- Arkansas State Veterans Home  
(501) 296-1885
- Fayetteville Veterans Home  
(479) 444-7001

## Veterans Cemeteries:

- Arkansas State Veterans Cemetery  
(501) 683-2259
- Fayetteville National Cemetery  
(479) 444-5051
- Fort Smith National Cemetery  
(479) 783-5345
- Little Rock National Cemetery  
(501) 324-6401